

GET \$\$\$ FOR YOUR USED VW THING SEATS! See Conditions.



Your good used Thing seats

+



Pre-printed label

+



Re-usable box from your order

Original Seat Buy-Back Program

Get Up to \$625 Back for Your Original Seat Frames

The purchase price of this seat package includes the full cost of the new seats. If you have qualifying original Volkswagen Thing low-back seat frames, The Thing Shop may buy them back from you for **up to \$625.00**.

We need good original seat frames so we can continue manufacturing replacement seats and keeping Volkswagen Things on the road.

How the Buy-Back Program Works

Your new Sport Seats will be shipped to you in a **reusable shipping box** designed so it can also be used to return your original seat frames to us.

We will also include:

- A pre-printed return shipping label



480-753-0684

Call us to get a preliminary quote on your used seats value!

Seat condition requirements for the full buy-back amount may vary, but you can generally determine initial eligibility using the following guidelines:

Acceptable for Buy-Back

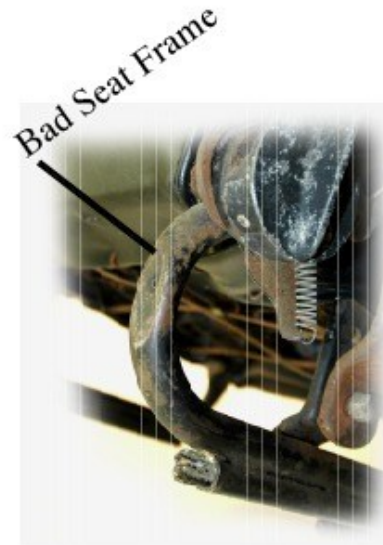
- Original Volkswagen Thing **low-back seat frames only**
- Light surface rust only
- Metal must remain solid underneath the surface rust
- Frames must be straight with no significant bends or twisting
- Springs must be intact and usable
- Frames must be free of cracks or breaks

Not Acceptable for Buy-Back

- **Heavy rust, rust-through, or flake rust**
- **Metal that has been significantly damaged by previous rust**
- **Bent, twisted, or badly dented frames**
- **Springs rusted through or missing sections**
- **Cracked or broken frames**
- **Severely damaged or heavily abused seat frames**

VERY IMPORTANT INFORMATION

Here are pictures of a good cushion seat frame. When sending your seat frames in for core refund, please inspect them for damage. Your seat frames should look like the painted frames pictured below.



The picture on the left, shows a cushion frame that has been destroyed by someone using a hammer to free the seat from the track. **ATTENTION: If your seat frames have any dents or are twisted, bent and damaged in any way, they can not be accepted for cores. We must have good seat frames to recondition them for resale.**

Springs that are rusted through and missing pieces are also no good as a return.

Bad seat frames sent to us can not be used and the customer will receive no credit for the seats or shipping.

If you have any questions about the condition on the seat frames, please give us a call at (480) 753-0684



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Before Returning Your Seats

First, inspect your original seat frames and make sure they appear to meet the requirements listed below.

We strongly recommend contacting The Thing Shop and sending us photos **before shipping your frames back**.

Remember, the buy-back amount is **UP TO \$625.00**. The final amount depends on the condition of the frames and cannot be determined until we receive and inspect them.

The seats must be disassembled and packed as instructed so they fit properly in the reusable box and help keep return shipping costs as low as possible.

How to Prepare and Return Your Original Seats

For the most economical return shipping, we recommend using the **reusable shipping box, provided zip ties, and pre-printed return shipping label** included with your new Sport Seats.

If you prefer, you may use your own box and purchase your own shipping label from the carrier of your choice. The return label we provide may be through **FedEx or UPS**, and shipping costs may vary.

1. **Check Your Original Seat Frames:** Contact The Thing Shop before shipping your seats back so we can help determine whether they appear to qualify for the buy-back program. You may send us photos, text us, or contact us by FaceTime if needed. Remember, the buy-back amount is **UP TO \$625.00**, depending on the condition of the seats and which qualifying pieces are returned.
2. **Disassemble the Seats:** Separate the seat backrest from the bottom seat frame. Remove all upholstery, foam, padding, and other upholstery materials from the seat frames.
3. **Compress the Springs:** Use the **provided zip ties** to compress/collapse the seat springs so the frames will fit properly inside the reusable shipping box.
4. **Pack the Seat Frames:** Place the disassembled seat frame components into the **reusable Sport Seat shipping box in the specified orientation** shown in the packing instructions.
5. **Attach the Return Shipping Label:** Seal the box and attach the **provided pre-printed return shipping label**. Please cover or remove original label. You do not pay for this label upfront. The actual return shipping cost will be **deducted from your final buy-back amount after we receive and inspect the seats**.
6. **Drop off your box and send the Seats Back to The Thing Shop:** Drop the package off with the carrier shown on the return label.



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Important Buy-Back Information

Maximum buy-back amount: \$625.00

The final amount you receive will depend on the condition of your seat frames and will be reduced by the actual cost of the return shipping label if you use the one we send you.

For example, an acceptable perfect set of frames qualifying for the full \$625 buy-back would receive:

Up to \$625.00 Buy-Back Value

– Return Shipping Cost

= Final Refund

All seat frames must be received by The Thing Shop within **60 days of your Sport Seat purchase.**

Please do not return questionable frames without contacting us first. The last thing we want is for you to incur return shipping costs only to find out that your frames do not qualify for a buy-back.



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These parts sent to us are used by our shop and suppliers to be remanufactured and recycled by thoroughly cleaning and inspecting the usable portions of the part, and replacing any worn or damaged components, including seals, bearings, bushings, electronic components, and more, so that the part may be sold and installed again and function like new.

The Thing Shop shipping address:

The Thing Shop

4147 W Venus Way

Chandler, AZ 85226

There are many ways to ship your core to The Thing Shop. If you chose to ship via your own carrier and box: **Save time by creating and paying for your own shipping label from your own computer!**

Please include the order number on or in the box with the core!

USPS Postal Service

<https://www.usps.com/>

Fedex

<https://www.fedex.com/en-us/home.html>

UPS

<https://www.ups.com/us/en/Home.page>



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Packaging Instructions

PACKAGING INSTRUCTIONS

1. SEPARATE THE SEATS

Remove the backrests from the seat bottoms.

2. STRIP THE SEATS DOWN

Remove the old upholstery, foam, and padding. Leave the seats down to the metal frames as much as possible. This allows everything to fit into one box.

3. COMPRESS THE SPRINGS

Use the included **48-inch zip ties** to compress the springs on the seat bottoms.

Having a second person help push the springs down can make this much easier.

TIP: Vice-grip pliers work well for pulling the zip ties extra tight.

4. PACK THE BOX

Place the seat pieces into the box in an **alternating pattern as shown**.

5. TAPE THE BOX WELL

Securely tape all openings and seams.

6. ATTACH THE SHIPPING LABEL

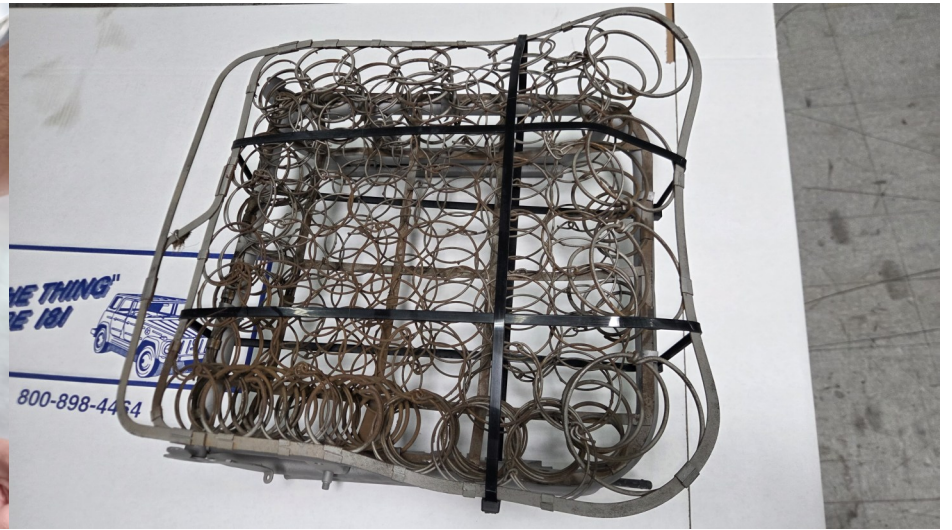
Remove or completely cover the old shipping label.

Attach the **provided return shipping label**.

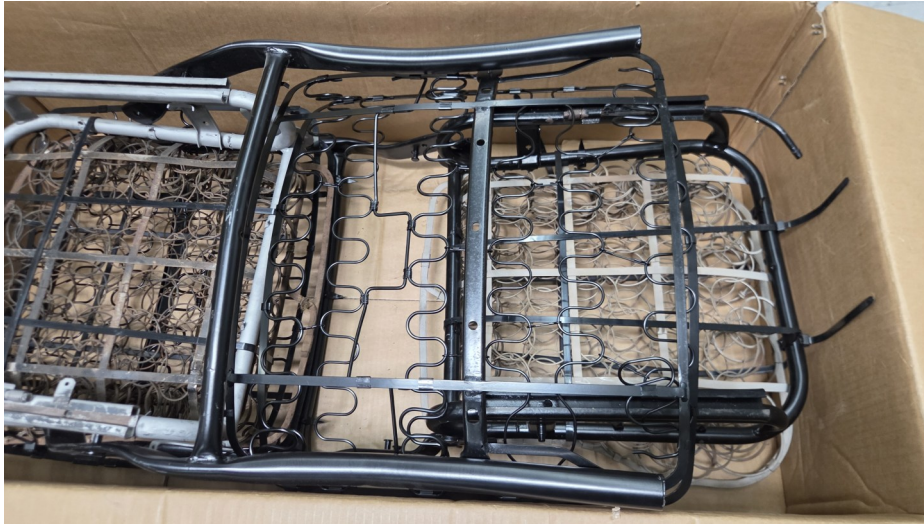
7. DROP IT OFF

Take the package to the carrier shown on the return label.





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